**Working towards best practices**

The questions asked in this survey form the bases for best practices that can encourage use of your services by members of our community:

* + - Update your intake forms if needed
    - Advertise specifically to marginalized communities such as the Queer community
    - Commit to equity staff training
    - Create safe spaces in your offices by displaying pride flag
    - Annually review the diversity of your staffing and the language in your job postings
    - Find ways to participate in Pride events, ensure that our community knows that you are interested in serving us
    - Develop an organizational review of policies and procedures regularly and the training to accompany it
    - Contact QCL if you have questions